

## FCS Cisco Solutions support the health sector



AHCT published June 2004 quoted Cisco & FCS Hospitality software  
“futureproof” customer technology investment

### Objective:

FCS needed to ensure Hospital in-Patient receives 100 per cent Nursing care attention during their Hospitalization via voice, data and life-saving nursing call system. FCS also ensures in-Patients are satisfied with their stay with alarm, meal ordering, radio and access to information

### Approach:

- FCS solution combines bedside Nurse call, bedside Cisco 7970 And nursing handset 7921 to make sure all in-patient needs are satisfactorily handled for hospital environment

### Nursing care improvements:

- 100 per cent Cisco performance
- Nurse Call routing real time
- Enable nursing care audit review

### Business benefits:

- increased patient satisfaction
- safer daily life for in-patient
- improved basis for correct nursing care improvements
- relieves burden on equipment and personnel
- improved auditable assessment of nursing care
- improved in-patient stay experience



The FCS ICS Healthcare solution makes it possible for health care professionals to maintain seamless nursing care to in-patient from the bedside. Nurse Call button is readily available to in-patient, Bedside Cisco 7970 to provide Nurse calling ability. Signals are routed real time to the ward nurse by nature of the nursing call required. All dispatch notifications, acknowledgement, escalation and Code Blue situations are readily available. Notification will include patient's bed location. By reviewing reports and statistics to this solution, assessment to improving nursing care is realized. Hospitalization can come with bedside comforts to in-patients with FCS Patient Bedside Solutions.

## Customer solution at a glance

### Primary applications

- FCS Patient Bedside Solution
- FCS Nurse Call Button Interface

### Primary hardware

- Nurse Call Button
- Cisco 7970 & Cisco 7921
- Cisco CM

To learn more, email: [grace.mok@planet1world.com](mailto:grace.mok@planet1world.com)

© 2008 FCS Computer Systems Ltd. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. FCS shall not be liable for technical or editorial errors or omissions contained herein.

Publication Number: 2008-ICS-0204CISCO Written: February 2008