



Messaging & Communication

FCS WinFax

Personalized fax services for guests



FCS WinFax is a Windows based fax messaging system that provides personalized fax services to your guests. During check in, FCS WinFax assigns each guest with a private fax number and fax mailbox for personal use during their entire stay.

□ Feature List

- Send welcome slip to guest upon check-in.
- DID number will be provided to the customers upon registration.
- When a new incoming fax is received, the system will turn on the phone message-waiting lamp and records a voice message into the voice mailbox.
- Immediate message notification upon receipt of fax via voice, text and SMS.
- Automatically re-directs all faxes to 'Follow the guest' when changing room.
- Remote retrieval of faxes from within or outside hotel using a fax phone.
- Fax messages can be re-directed to another fax machine during fax retrieval.
- Fax-on-Demand for guests to access information on hotel promotions and activities.
- Guest portfolio inquiry - all telephone, minibar charges and other expenses due to the guest are faxed to the room.
- Archived faxes may be retrieved by guest even after check out for a specific period defined by hotel.

□ Contact FCS

For more information, please contact your FCS Computer Systems office in your country:

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