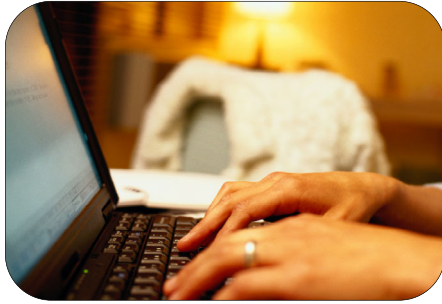




# FCS ISuite

## Hotel Internet Communications Portal for guests



FCS ISuite provides guests with the ultimate e-Service experience. Guests can surf the Internet, check messages and take advantage of available hotel & personalised services, all from the comfort & convenience of their room.

By developing a Hotel Internet Communications Portal, the hotel aims to add value to the Internet services made available to the guests. This is especially relevant in a world whereby Internet access is more readily available to the masses. With easy steps to follow, a Hotel Internet Communications Portal can be utilized to serve the integration of text, email, fax and voice messages into one convenient way for the guests to access. In addition, the guests can view other applications such as up to date guest folio and hotel promotions at their leisure.

### □ Feature List

- View Hotel Folio (Bills) online and in real-time.
- Ability to send text messages from any Fidelio terminal to guests' personal portal page.
- User & password configurable.
- Listen to voice messages via web interface using Windows Media Player (optional).
- View incoming faxes via web interface (optional).
- FCS ISuite can be accessed from the hotel room as well as from hotel public areas via wireless connectivity.
- Full integration with FCS WinSuite for real time posting of Internet charges to PMS.
- Dynamic reference to most PMS for recall and review of Hotel Foliros.
- PMS rate mapping and exclusion for filtering of confidential hotel rates.
- Highly customizable Web Portal to facilitate marketing of Hotel products & services.
- Ability to interface with (in-house) Hotel concessionaires for online shopping facility.
- Enhancing value proposition to Hotel guest by offering anytime, anywhere retrieval of important messages, review of ongoing Hotel promotions and activities.

### □ Contact FCS

For more information, please contact your FCS Computer Systems office in your country:

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