



## FCS WinPOS

A Windows based POS system meeting the demands of modern Hotels



The need to integrate all functions from multiple revenue centers, restaurant operations, convention services, the bar, room service, the health club, banquets, the retail shop and more, has always been the key objective of FCS WinPOS. By utilizing the industry's most advanced POS technology, we aim to deliver maximum flexibility and scalability.

In addition, FCS WinPOS seamlessly administers all your front-of-house and back-office functions in one easy-to-use solution. It is a complete management tool combining flexible functionality, platform stability and true scalability. Being a PC based solution it is available with multiple hardware options.

### □ Feature List

## POS modules

- Front End
- POS Reporting (Front End)
- POS Back End

## Front End

- Log In - Clerk/Cashier key, Clerk/Cashier number key, Clerk/Cashier pin.
- Table Layout Screen - The screen shows a table of the restaurant and has indication of table status (active or inactive).
- Add/Delete/Review Table.
- Add/Order menu item - With multiple qty, including indicated the seat number for the items. (Max 99 seat number per table).
- Cover count.
- Modify an Order - Append new menu items, delete existing menu item, change ordered items quantity, change seat number.
- Print bill/check.
- Payment - Pick up a bill/check, click "Sub Total" key, and then select payment type button and amount to pay.
- Correct item on a bill/check - Remove incorrect ordered items from a bill/check.
- Enter multiple quantities for menu items.
- Managerial logon/logoff.
- Discounts, including dollar and percentage value discount.
- Itemize discount.
- Void items - Including void menu item, void discount, void refund.
- Refunds - Product/menu item refund, Cash amount refund.
- Part payments/partial payment.
- Multiple payment type per check.

- Electronic journal.
- Training mode.
- Open price menu item.
- Change product/menu item price.
- Kitchen printer - Send ordered item to food or beverage preparation department(s).
- Receipt printer - Print bill/checks.
- Auto log out - The system will automatically log out when it is in idle mode for a set time period.
- Services charges.
- Tips.
- Room services ordering.
- Macro function button. - Program multi functions in a single menu button.
- Time period - The system will be able to record sales activities based on different time period.
- Sales type - Eat in, take away, etc.
- Transaction type - Walk in, in house, etc.
- Cancel transaction.
- Employee meals.
- Multi languages.
- Hotel guest information.
- Split bills - One or multiple items split from main bill to multiple bills.
- Shared item - Works with split bills function. For example, two customers share a bottle of wine.

### POS Reporting (Front End)

- Open table report - Shows the list of opened table information.
- Closed table report - Shows details of date and time each table was last closed.
- X report - 3 levels, i.e. daily, weekly, and monthly. Does not reset totals information from the system.
- Group totals.
- Media totals.
- Cashier totals.
- Cashier details.
- Z report - 3 levels, i.e. daily, weekly, monthly. Does reset totals information from the system.

### POS Back End

- Interface with PMS.
- End of day Consolidated process.
- Clear sales data.
- Configure table layout screen.
- Grid background, Multiple pages, Grid properties, Table layout properties.
- Configure Menu level, sub level records.
- Configure clerk/cashier records - Including multiple privilege flags.
- Configure Main group records (Max 99) - Main group records are used for reporting purposes.
- Configure Group records. - Group records will link to Main Group record.
- Configure PLU records.
- Configure Payment Media Type records.
- Configure Revenue Center, RVC records.
- Configure Terminal records.
- Configure sales type records.
- Configure Tax records (support up to 8 tax type).
- Configure discount records.
- Creating complex order (Condiment item).

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