



## Facilities Management

hospitality  
solutions

# FCS Room Status

Enhancing the information flow between housekeeping and front office



FCS Room Status is an interactive voice response system that complements the operating efficiency of a hotel by enhancing the flow of information between the housekeeping and engineering functions and the hotel front office.

Butlers or housekeepers use existing telephones to post minibar consumption information, room status information and maintenance requests. By providing this up-to-the-minute information it allows Front Office staff to know the status of a room's availability quickly and comprehensively.

Enhancing the operating efficiency of a hotel while reducing management risks, FCS Room Status is truly an indispensable tool.

### □ Feature List

- Room status entry with easy voice confirmation steps to guide housekeepers.
- Supports multiple languages.
- Automated language selection based on Maid's ID.
- An IVR module for housemaid to update room status (vacant, dirty, occupied, clean, etc).
- Room status discrepancy reports.

### □ Contact FCS

For more information, please contact your FCS Computer Systems office in your country:

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