



Facilities Management

hospitality
solutions

FCS Auto Wake-Up

Waking up guests has never been easier



FCS Auto Wake-Up is a voice announcement system that automates and manages the wake-up call service in a hotel and ensures stringent measures to wake-up guests. However, if guests want to nap a little longer then a handy "snooze" facility provides for that flexibility.

The audit trail report generated helps ensure proper management of the wake-up call service and caters to the needs of the general requirements of tourist groups.

In automating and managing the wake-up call service, FCS Auto Wake-Up truly enhances a Hotel's reputation for excellent service.

□ Feature List

Call charges

- An IVR module for guest to set or cancel a wake-up call
- Generate reports on the pending wake-up in the system and view all Auto Wake-Up jobs set in the system.
- Guest sets own wake-up time.
- Easy instructions in multiple languages.
- Automated language selection.
- Snooze option.
- Group wake-up with message.
- Notify staff if repeated wake-up calls are not answered.

□ Contact FCS

For more information, please contact your FCS Computer Systems office in your country:

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