



## Billing & Reporting

# FCS Minibar

Convenient and accurate way to update minibar usage



FCS recognizes the importance of revenue centers in a Hotel environment. Minibar is another means in which a hotel can capture revenue from the guest.

By expanding the FCS WinVoice (Voice Related Solutions) functions, such revenue can be captured and posted to the FOS via FCS WinSuite through the use of any hotel phone. Not only is this a convenient time saving feature for housekeepers it also ensures accuracy of items posted and minimizes valuable time to post to guest folios.

### □ Feature List

- No need to perform any calculation and no more human error.
- Real time posting of itemized minibar charges to guest portfolio.
- Only authorized users can gain access into the system.
- Configurable to add other charges to the item being consumed.
- Configurable to either post total amount or itemize detail to FCS WinSuite.
- Minibar consumption reports.
- Minibar charges posted directly to PMS/FOS.
- Can configure the system to accept posting for a vacant room.
- Repeat the item that the user had entered.
- Voice confirmation before item being posted to WinSuite.
- Voice Services - Room Status.
- Voice confirmation of the status code entered.
- Voice instructions to guide the user.

### □ Contact FCS

For more information, please contact your FCS Computer Systems office in your country:

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